

Topic	Agency	Phone	Website	Notes
Crisis Counseling	Health and Human Services/SAMHSA	<a href="tel:1-800-985-5990">1-800-985-5990</a>	<a href="http://DisasterDistress.samhsa.gov">DisasterDistress.samhsa.gov</a>	Helpline accepts voice call or texts. Helpline has ASL option.
Document Preservation/cultural and government institutions	Heritage Emergency National Task Force	202-661-8068	<a href="https://www.culturalheritage.org/resources/emergencies/national-heritage-responders#.WUOy9UrK70">https://www.culturalheritage.org/resources/emergencies/national-heritage-responders#.WUOy9UrK70</a>	Can assist cultural and governmental entities with document retrieval/reconstruction.
Document Preservation/individuals	Heritage Emergency National Task Force	no number-web only tips	<a href="https://www.fema.gov/assistance/save-family-treasures">https://www.fema.gov/assistance/save-family-treasures</a>	Tips for preserving family heirlooms like pictures and historical documents
FEMA Individual Assistance	FEMA/KEMA	800-621-3362	<a href="https://www.disasterassistance.gov/">https://www.disasterassistance.gov/</a>	Dedicated page not up yet; scroll to bottom, click on KY, and then approved county to apply for assistance.
Financial Assistance/KTAP	KY CHFS/DCBS	502-564-3440	<a href="https://chfs.ky.gov/agencies/dcbs/dfs/fssb/Pages/ktap.aspx">https://chfs.ky.gov/agencies/dcbs/dfs/fssb/Pages/ktap.aspx</a>	Also known as TANF. Webpage lists qualificaitons and links to application.
Food Assistance/SNAP	Ky CHFS/DCBS	855-306-8959	<a href="https://chfs.ky.gov/agencies/dcbs/dfs/nab/Pages/snap.aspx">https://chfs.ky.gov/agencies/dcbs/dfs/nab/Pages/snap.aspx</a>	Webpage lists qualifications and links to application.
General Assistance	Catholic Charities Diocese of Owensboro	270-683-1545	<a href="https://owensborodiocese.org/catholic-charities/">https://owensborodiocese.org/catholic-charities/</a>	Provides immediate assistance and long-term case mgmt for survivors of tornados in affected areas
General Assistance	Community Action Kentucky	502-875-5863	<a href="https://www.capky.org/">https://www.capky.org/</a>	Provides links to local community action agencies in affected communities.
General Assistance	Team Western KY Tornado Relief Fund	TBD	<a href="https://secure.kentucky.gov/formservices/Finance/WKYRelief">https://secure.kentucky.gov/formservices/Finance/WKYRelief</a>	Watch website for information on how to apply for assistance.
Individual Loan Assistance	Small Business Administration	800-659-2955	<a href="https://www.sba.gov/about-sba/sba-newsroom/press-releases-media-advisories/sba-offers-disaster-assistance-businesses-and-residents-kentucky-affected-severe-storms-straight">https://www.sba.gov/about-sba/sba-newsroom/press-releases-media-advisories/sba-offers-disaster-assistance-businesses-and-residents-kentucky-affected-severe-storms-straight</a>	SBA is also offering individual loans to affected Kentuckians at low interest rates.
Insurance Issues/Complaints	KY Dept. of Insurance	800-595-6053	<a href="https://insurance.ky.gov/ppc/newstatic_info.aspx?static_id=1">https://insurance.ky.gov/ppc/newstatic_info.aspx?static_id=1</a>	Complaint line for insurer issues.
Medicaid Enrollment	Ky CHFS/DCBS/DMS	502-564-6890	<a href="https://chfs.ky.gov/agencies/dms/dpo/epb/Pages/enroll.aspx">https://chfs.ky.gov/agencies/dms/dpo/epb/Pages/enroll.aspx</a>	Provides links for enrolling as well out outlines of qualifications
OSHA/Employer Compliance Issues	KY SAFE-KY Dept. of Workplace Standards	502-564-3553 (Education and Training director)	<a href="https://kysafe.ky.gov/Pages/index.aspx">https://kysafe.ky.gov/Pages/index.aspx</a>	Provides assistance in complying with OSHA standards, including disaster cleanup. Not available for businesses subject to active enforcement actions.
OSHA/Workplace Injuries	KY Dept. of Workplace Standards/Federal OSHA	502-564-3070 from 8:-4:30; 800-321-6742 after hours	<a href="https://labor.ky.gov/standards/Pages/OSH%20Compliance.aspx">https://labor.ky.gov/standards/Pages/OSH%20Compliance.aspx</a>	Kentucky has primary jurisdiction for OSHA issues, but reports can be made through federal OSHA and they will be forwarded.
Price Gouging/Consumer Protection	Kentucky Attorney General	888-432-9257	<a href="https://secure.kentucky.gov/formservices/AttorneyGeneral/PriceGougingComplaintForm">https://secure.kentucky.gov/formservices/AttorneyGeneral/PriceGougingComplaintForm</a>	Dedicated price gouging hotline but can assist with other consumer protection-type issues.
Small Business Assistance	Small Business Administration	800-659-2955	<a href="https://www.sba.gov/about-sba/sba-newsroom/press-releases-media-advisories/sba-offers-disaster-assistance-businesses-and-residents-kentucky-affected-severe-storms-straight">https://www.sba.gov/about-sba/sba-newsroom/press-releases-media-advisories/sba-offers-disaster-assistance-businesses-and-residents-kentucky-affected-severe-storms-straight</a>	Offering small business loans for disaster relief.

Unemployment Insurance	KY Office of Unemployment Insurance	502-875-0442	<a href="https://kcc.ky.gov/career/Pages/default.aspx">https://kcc.ky.gov/career/Pages/default.aspx</a>	OUI will conduct in-person clinics for people to apply for UI in counties with disaster declarations also approved for individual assistance. Check the website for schedules. Claimants may be able to pre-apply through the website. Remind callers that the program will be called DUA and not regular UI.
Utility Payment Assistance/Electric	LIHEAP	800-456-3452	<a href="https://chfs.ky.gov/agencies/dcbs/dfs/pdb/Pages/liheap.aspx">https://chfs.ky.gov/agencies/dcbs/dfs/pdb/Pages/liheap.aspx</a>	Various programs to pay past due utility bills; utilities will normally forego a cutoff with an agreement to access LIHEAP funds.
Utility Payment Assistance/Water	LIHWAP	TBD	TBD	New program still in development; check LIHEAP or Community Action Kentucky pages for links.
Utility Service	KY Public Service Commission	502-564-3940	<a href="https://psc.ky.gov/Home/Complaints">https://psc.ky.gov/Home/Complaints</a>	Ask for Consumer Services. Can assist with electric, gas, water, telephone, and broadband.
Wage and Hour	KY Dept. of Workplace Standards	502-564-3534	<a href="https://labor.ky.gov/standards/Pages/Wages-and-Hours.aspx">https://labor.ky.gov/standards/Pages/Wages-and-Hours.aspx</a>	Can give wage and hour advice to both employers and employees, including advice on obligations after a disaster. Also accepts complaints of failure to pay wages due.
Wage and Hour	US Dept. of Labor	866-487-9243	<a href="https://www.dol.gov/agencies/whd/contact">https://www.dol.gov/agencies/whd/contact</a>	Can give wage and hour advice to both employers and employees, including advice on obligations after a disaster.
Workers' Compensation	KY Dept. of Workers' Claims/Claimant Assistance	800-554-8601	<a href="https://labor.ky.gov/comp/Pages/Constituent-Services.aspx">https://labor.ky.gov/comp/Pages/Constituent-Services.aspx</a>	Ombudsman office for claimant issues. Available 8:00-4:30
Workers' Compensation	KY Dept. of Workers' Claims/Employer Assistance	502-564-5550	<a href="https://labor.ky.gov/comp/Pages/Employers.aspx">https://labor.ky.gov/comp/Pages/Employers.aspx</a>	Ask for Legal Division.