

Health and Human Services Agency Update as of 4-3-20

Christian Community Outreach is now closed to the public. Food orders will continue at this time. Voice mail instructions are: Leave name, phone number and family size and wait for a return phone call for pick up time- (270) 860-5592

River Valley Behavioral Health fully operational and their clinics remain open. Telehealth psychiatry and Telephonic therapy are options for established clients who do not wish to come to the office. New clients/intakes must be seen in the clinic. Our crisis services remain fully operational as well. Their Henderson office contact number is (270) 826-8314.

Lighthouse Counseling is using Telehealth for both therapy and case management. Their contact number is (270) 826-8761

Wellness Counseling is providing Telehealth services only at this time. Their contact number is (270) 957-5037- Office or cell is (270) 855-9407

All **Court Designated Worker** CDW's are working from home, if our clients call the office and leave a voicemail, we are able to check these from home and return calls. All other agencies should have our cell numbers for emergency and we remain on call in rotation 24/7 via law enforcement to serve our youth in custody situations.

CDW Brooke Willett 270-860-3053

CDW Kimberly Coomes 270-869-5324

CDS/FAIRTEAM Clay Embry 270-316-2992

Children's Advocacy Center is providing Teleservices at this time. Their contact number is (270) 830-8400.

Stability Counselling is using Telehealth for all services. Their contact number is (270) 854-3132.

New Beginnings Sexual Assault Support Services is offering Telehealth for counseling, as well as a Telehealth option for established clients (18+) to keep therapy sessions. Anyone can give us a call at 270-926-7273 for more information!

Compass Counseling is providing Telehealth Services only starting tomorrow. Their contact number is (270)-777-4490.

Henderson County's U.K. Cooperative Extension Service is cancelling their 42420 program April 24. Their contact number is (270) 826-8387.

Dr. Silva & Associates are are closed through April 10th for Spring Break. Their offices will re-open on April 13. In case of emergency, you may contact the local crisis line (though River Valley Behavioral Health) at 1-800-433-7291 or dial 911.

Audubon Area Community Services is still helping clients with utility bills. The office is closed to the public. Someone will be answering phone calls from 8am-3pm. If you receive voicemail leave your name number you will receive a call back.

Items needed: (1) Proof of income for the entire month of February (2) Social Security Cards for everyone in the family (3) Photo ID's for everyone over the age of 18 (4) Disconnect or late notice from utility company. Items can be emailed to cchildress@audubon-Area.com or mgreen@audubon-Area.com

Rivendell Behavioral Health Hospital is still admitting patients and can do assessments through Zoom. To use Zoom, (1) Call their admissions department and ask the intake worker for a Zoom Assessment. They will take all of the referral information and call you back within 15 minutes with your meeting ID number (2) Download the Zoom app (3) Open Zoom app and click "join Meeting" enter your ID number and tap "Join. For more information, contact Michelle Hartis, RN (270)792-5017 or Rivendell (270)843-1199

Cumberland Hall Hospital is still open. Everyone (including our employees) will be screened daily before being allowed any access whatsoever inside of the hospital. Anyone that is symptomatic of COVID-19 will not be admitted or allowed access inside of the hospital for any reason (also including employees). In response to the recent outbreak of coronavirus (COVID-19), all in-person visitation has been suspended (with limited critical exceptions). We strongly encourage the use of electronic methods to stay connected with loved ones including telemedicine, Zoom, and extended phone time. feel free to call/text/email me-and I will do my very best to assist. For question, please contact Marlon Brown at (270) 305-4698.

Spectrum is offering free internet services to students and families for a period of 2 months. The number to call is 1-844-488-8395, tell guardians when they call to que the NEW SERVICES prompt and also let them know they will have a longer than usual wait time.

- 1.) You are not eligible for services if you have a past debt with them unless it is paid in full first.
- 2.) If you have no past debt then you can get 100Mbps service for 2 months. You will still get the bill, but on the bill it will show that it is free, so it will show what they charged and show that they removed it.
- 3.) Installation is also waived
- 4.) After the 2 months is up you will start to get a regular bill unless you call and cancel services.
- 5.) If you have had internet service through Spectrum in the past 30 days and have canceled you are not eligible.
- 6.) You do not have to have a credit card or payment on file with them, they will bill you after the 2 months is up.

They do have a low income option for families, but it is a lower speed (I think he said 30) so you would be better off signing up for the free services and then calling at the end of your 2 months and doing everything for the low-income program at that time.

THE DEPARTMENT OF PSYCHOLOGY AND WELLNESS AT EASTERSEALS REHABILITATION CENTER IS providing temporary emergency psychology care for children and families. This will be provided to those affected by the pandemic, whether it is a worsening of an existing condition(s) or new symptoms, such as anxiety or depression . This will be offered either through Telemedicine or in person. Please contact the department at 812-437-2633 to schedule. If you or your kids need immediate psychological care, please call us at 812-437-2633. Don't let financial considerations be a barrier. Most insurance will pay for our services and for those that don't, Easterseals will continue to honor its mission of providing for financial assistance as much as possible.

Partnership of Women, POW, is sending out a grant opportunity for nonprofits who have had to cancel or postpone fundraising events because of COVID -19. They want to put that money back in their budgets so they can continue to serve the community. So, this is a heads up to be watching for it.

CLiK/Growing Minds Learning center is offering telehealth on behavior supports, mental health, and ABA supervision services through Microsoft Teams or Zoom. Their clinic is still open for ABA services and behavior supports as well since we fall under medically necessary services. You can contact CLiK/Growing minds at (270) 827-4652.

Narcotics Anonymous groups for the Henderson/Evansville Area have set up & are hosting Zoom mtgs. There is one every day at noon, 7pm & sometimes up to 3 a day. As more are added, they will be added to the web page. You can always find an up to date list at atrana.org

Henderson County High School Youth Services Center is doing business as usual (As much as they can). You can contact them at 270-831-8867.

Rhonda Goetz with **Humana** wants everyone to know that ALL Medicaid Co-Pays have been waived at this time. For any Medicaid related questions at this time, you can reach out to Rhonda at 270-316-5846 or you can email her at RGoetz2@humana.com Rhonda indicated that she may not know the answer, but will do her best to find it. Humana also has a **Basic Needs Team** that can help provide two weeks of nutritionally sounds meals to Humana members who are food insecure.

Check out the **Mental Health Matters in Henderson County Schools** page on Facebook <https://www.facebook.com/MentalHealthMattersatHCS/?eid=ARDYMwreQ7DQpEX2Ar7LmpmCIQ2zrQgNx91f1C6AjcSBUp2lCm0B3A-6fG4-7z3qPiAvl2PBRT242qQY>

Check out the **Niagara Elementary Wildcat Counseling** page on Facebook <https://www.facebook.com/groups/570640780018532/>

Jordan Fulkerson is the Guidance Counselor at Niagara and can be contacted at 812 266 0348

Henderson County school's Mental Health Counselors want to make sure that students and parents have the ability to get a hold of them beyond just email, so here are the contact numbers for the Mental Health Counselors. They are available from 9-2 each workday to take phone calls and set up phone meetings and/or Google Meet sessions.

Misty Shaw, MHC at HCHS (860) 375-0535
Amy Bassett, MHC at NMS (502) 276-5076
Zachary Capps, MHC at SMS (812) 518-0176
Amber Williams, MHC at BGT and Cairo (270) 577-8334
Kelly Palmer, MHC at SPTS and JEFF (812) 783-0557
Elyse Dowdy, MHC at EHS and ABC (270) 883-1088
Yvonne Hall, MHC at NIA and SHS (502) 627-0179
Jamie Like, Project AWARE Director (270) 823-3465