

A Mission Moment– A Best Practice in Parishes around the Diocese of Owensboro, KY

A Guide for calling all registered parishioners to let them know our faith community cares about them, to check on their need for assistance and pray with them.

“Hi, my name is (your name). I am a parishioner at (name of your parish). We are calling all parish members to check in and ensure all critical needs are being met. May I speak with (name of contact)?”

Contact not available.

If no adult is available:

Ask for a good time to call back. Write down call back day and time. Try again at that time.

Leave voicemail:

“Hi, my name is (your name). I am a parishioner at (name of your parish). I am calling to check in on you and your family to see if there is anything our faith community can do to support you during this time. Know we are praying for you and please call me at (your number) if there is anything you need. God bless you.”

Contact (or another adult) is available.

“Our faith community at (your parish) wants you to know that you are important to us and we are checking in to make sure you are ok. How are you managing during this difficult time? Do you need any assistance?”

No assistance needed.

Yes assistance needed: Document what is needed share it with the Parish Calling Team. In some cases, you can meet the need, in others, pass onto the team.

“Before I go, do you have any specific prayer intentions that we could be praying for?”

If yes, write down and forward to Parish Calling Team. If yes or no, proceed to following question:

“Can I say a quick prayer with you right now before we hang up?” (If no, go to “Closing” below.)

Yes: “Dear God, we thank you for your love for us and I ask you to bless (contact name) with a special awareness of your presence today. Bless the concerns in our hearts and give us your peace. Help us to take care of one another and to live as your disciples in all we say and do. We make our prayer in Jesus name. Amen.”

Closing: “It was so good to talk with you. Have a wonderful day.”

Thank you for sharing in this Mission Moment! Questions? Call Jeff Andrini at 270-852-8360.