

November 8, 2023

Good afternoon, Diocese members:

We wanted to take a moment to refresh everyone on the updates made to the Medical and Rx plans.

The new Pharmacy Benefit Managers, TrueScripts and Rx Manage became effective 9/1/23. These plans were implemented to assist with the rising cost of medication to members and the plan.

TrueScripts will reach out to you about programs that are available. If you have questions, you may contact them directly at 844-257-1955. You can access the member portal instructions at the following link.

[TrueScripts Member Portal Instructions](#). The portal provides members access to personal information and claims history, real time price lookup if you have a new or imminent refill medication to be filled, pharmacy locator, and it is available 24 hours a day, 7 days a week.

- Some medications require Prior Authorization. Please contact TrueScripts if you have questions.
- If Rx copays are higher on your next fill, please contact TrueScripts or utilize the website to search for other pharmacies that may be less expensive.
 - TrueScripts allows you to use any pharmacy. Prices will vary.
 - You are not required to use CVS.
 - 90-day fills may be filled at any pharmacy. For new medications you are required to have 2 regular 30-day fills first. This is to make sure the medication works for you.
- The pharmacy numbers listed on your Anthem ID card are for TrueScripts.
 - RxBin: 017274
 - RxPCN: PDMI
 - Rx Group: 99995847
- Rx Manage is the new international pharmacy. If you take medication that is offered by this plan, they will reach out to you. These are the same brand name medications you currently take in the manufacturer's packaging. The call will come from an international number. A 90-day supply will be mailed directly to you at \$0 cost if you use Rx Manage.
- Weight loss medication is not covered by either plan.
- Birth Control is not covered by either plan.

TrueScripts

www.truescripts.com

(844) 257-1955

Monday – Friday 8:00 am – 6:00 pm EST

Rx Manage

www.Rxmanage.com

(800) 883-8841

Monday – Friday 9:00 am – 9:00 pm EST

Saturday 9:00 am- 4:00 pm EST

As a reminder, the health plan deductibles will reset January 1st, 2024. If you made a change from the Low plan to the High plan during Open Enrollment, that would require you to meet a higher deductible in 2023.

- 2023 Low Plan Deductible \$700/\$2,100
- 2023 High Plan Deductible \$2,500/\$5,000
- 2024 Low Plan Deductible \$1,000/\$3,000
- 2024 High Plan Deductible \$3,500/\$7,000